FREQUENTLY ASKED QUESTIONS

1. HOW DO I SUBMIT MONTHLY INSTALLMENTS?

Residents may either submit their monthly payments by credit or ACH online through our easy-to-use resident portal or they can bring their payments to our leasing office. To help the process of submitting monthly payments a breeze, we recommend that residents set up automatic payments.

2. HOW LONG IS A LEASE?

Flexible lease terms available. Contact the properties' leasing office for their current availability.

3. DO GMH RESIDENTIAL LIVING PROPERTIES HAVE ON–SITE STAFF?

GMH employs on-call maintenance and emergency maintenance staff. We also have a team of high-qualified management professionals that are available and ready to help residents resolve any problems that may arise. All of our properties feature controlled access entry, so residents can feel safe and comfortable whether they're in their apartment or out in our community. Touch base with the property you are looking to live in for speficic details.

4. ARE THERE QUALIFICATION REQUIREMENTS?

Yes. Residents much meet minimum requirements for both income, credit and background, in order to ensue financial obligations and safety are satisfied. If an applicant does not meet our income or credit requirements, we will require a qualified guarantor to co-sign the lease. Contact us to learn more about our requirements.

5. WHAT IS INCLUDED IN THE MONTHLY INSTALLMENT PAYMENTS?

Apartment features such as in unit washer and dryers, amenities, and parking* are included in the monthly rent. Utilities such are paid separately. To learn more about rent and utilities, contact the leasing office.
*Parking can vary based on community.

6. ARE GMH RESIDENTIAL LIVING PROPERTIES PET FRIENDLY?

Yes! We love our canine and feline residents too. Some of our communities also feature pet washing stations and/or dog parks as well! Each property has a pet policy which includes a maximum of pets allowed, a non-refundable pet fee and pet rent as well as breed & age restrictions. Contact the leasing office for more details.